

Senior Data Analyst – KYC

Description

Company Description

Wise is a global technology company, building the best way to move and manage the world's money. Min fees. Max ease. Full speed.

Whether people and businesses are sending money to another country, spending abroad, or making and receiving international payments, Wise is on a mission to make their life easier and save them money.

As part of our team, you will be helping us create an entirely new network for the world's money. For everyone, everywhere. More about [our mission](#).

Job Description

We're looking for a Senior Product Analyst who is passionate about our mission of Money Without Borders to partner with our operational teams to help drive data-driven decisions that would support our fast-growing product through scaling and optimising the team.

As a Senior Product Analyst, you'll be driving our analytics efforts in our KYC Experience team, who do everything from improving our customers KYC experience, to reducing fraudulent activity, to verifying customer identities at scale.

Most importantly, you'll collaborate closely with product managers, designers, engineers and your fellow analysts to bring your insights into real change for our customers and help drive our mission!

About the Squad:

The KYC squad's mission – To build a sustainable and scalable KYC product. We believe this will help Wise get to mission zero.

Your mission:

Maximise the impact of your team by helping them make the best decisions for our customers, using insights from data.

You'll own the challenge of:

- Supporting the product leadership by providing critical information to assess the operational health state of the KYC function.
- Size, track performance and identify optimisation opportunities for key strategic initiatives.
- Lead on implementing the product KPI tree and product teams target setting framework in pipelines and reporting.
- Working on providing in-depth analysis on product metrics while measuring

Hiring organization

Candidate-1st

Employment Type

Full-time

Beginning of employment

asap

Job Location

Tallinn, Estonia

Working Hours

40

Base Salary

euro EUR 95K - 147K *

Date posted

June 6, 2024

the corresponding impact on our customers.

This role will give you the opportunity to:

- Be part of a positive change in the world. We're fixing a broken, greedy system, and putting people and businesses in control of their money
- Create value from extensive datasets. We have millions of customers, a global set of payment infrastructure and a complex product that customers can use in different ways. There is a tonne of value left to unlock from this data!
- Influence the team's direction. Analysts at Wise enable data-driven decision making and have a large impact by helping their teams to decide what to work on.
- Learn from a global network of professionals. We have a large, diverse team of analysts, data scientists and product managers that you will work with and learn from.

Qualifications

A bit about you:

- You have a background working with operational team analytics including efficiency analysis and experimentation.
- You have experience with building data pipelines.
- You have advanced SQL skills
- You have experience working with Python/R.
- You have experience with data visualisation tools (Looker, PowerBI, Tableau etc.) and demonstrate storytelling ability with data
- You're a self-starter who is comfortable working in highly empowered teams

Additional Information

Insight into life at Wise as an Analyst

- [Inside the Wise Analytics Team](#)
- [Analytics team career map](#)
- [Analytics days at Wise](#)

For everyone, everywhere. We're people building money without borders — without judgement or prejudice, too. We believe teams are strongest when they are diverse, equitable and inclusive.

We're proud to have a truly international team, and we celebrate our differences. Inclusive teams help us live our values and make sure every Wiser feels respected,

empowered to contribute towards our mission and able to progress in their careers.

If you want to find out more about what it's like to work at Wise visit [Wise.Jobs](#).

Keep up to date with life at Wise by following us on [LinkedIn](#) and [Instagram](#).

How the process will look like

Your teammates will gather all requirements within our organization. Then, once priority has been discussed, you will decide as a team on the best solutions and architecture to meet these needs. In continuous increments and continuous communication between the team and stakeholders, you're part of making data play an even more important (and understood) part withing Brand New Day.

Job Benefits

EUR 95K – 147K *